

Terms and Conditions

Introductory provisions

These terms and conditions govern relations between the parties the purchase contract, on the one hand, the company Mária Horňáková - Horma, ID 46295640, VAT CZ6659076017, based Havlíčkova 2838 767 01 Kroměříž as sellers, and on the other buyer.

The buyer is a consumer or entrepreneur.

If a Party to the final consumer relations not governed by business conditions Act no. 40/1964 Coll., The Civil Code and the Act no. 634/1992 Coll. Consumer Protection.

The legal relations of the seller and buyer, who is a businessman, not governed by these business conditions or a contract between the seller and the buyer shall be governed by the relevant provisions of the Act. no. 513/1991 Coll., the Commercial Code as amended, and related regulations. In the event of any differences between the GTC and the individual contract, the contract shall prevail.

How to order products and purchase contract

Products can be ordered in the following ways:

- using the order form on the e-shop
- sending an email to marketing@horma.cz or horma@horma.cz

A sent order is taken as binding, and by sending the buyer agrees to terms and conditions. After sending the order, the buyer will receive a confirmation by e-mail, thus leading to a purchase contract. Title to the goods passes to the buyer upon his acceptance and payment.

Payment Terms

Payment on delivery

Payment of invoice by bank transfer based on the order

Payment in cash in the store

Prices

Prices are based on the seller's offer. The buyer accepts the offered price submitting a binding order. The prices listed on the order are fixed, with effect on the date of dispatch of the order.

Terms of delivery

Most orders can be handled immediately after receipt of order. The vast majority of goods listed in the e-shop is in stock and will be delivered in the shortest possible time.

The method and cost of delivery

Price for transport is invoiced according to current tariffs General parcels, Czech Post, PPL, Toptrans. Each consignment is individually assessed according to the size and weight. Based on the data we choose the most suitable shipping company that has most favorable price conditions.

Accepting the shipment by buyer

The customer is obliged to inspect the goods immediately upon receipt. If it is found mechanical damage to the packaging of the product, the customer is obliged to check the condition of the goods in the presence of the carrier. If goods are damaged, customer should not take over the goods.

Complaint

Complaints goods are governed by the Civil Code and the law on consumer protection.

Withdrawal from contract

A consumer who purchases the goods other way than personally and the goods were delivered by any transportation service, is entitled pursuant to § 53 par. 7 of the Civil Code to withdraw from the contract within 14 days of receipt of goods. Withdrawal from the contract must be notified in writing to the seller. Thus the returned goods must be sent to the buyer's expense, to the address of the seller and the unopened original packaging.

If the goods have been delivered to the Seller undamaged and in conformity with the specifications on the invoice, the seller transfers an amount corresponding to the purchase price for returned goods in the shortest possible time communicated to the buyer.

We can not recognize claims arising from improper handling or bad storage.

Privacy Policy

All personal data from registration, orders or interact with customers, they are treated as discrete and are protected from abuse. They will not be disclosed to third parties except for those that need them for delivery orders.

Customer information is stored in compliance with applicable laws of the Czech Republic, especially the Law on Personal Data Protection no. 101/2000 Coll. subsequent amendments and regulations. This information is available upon request to delete from our database, within one week of the request.

Liability for damages

Seller assumes no liability for damages resulting from the functional properties and damage from improper use of products as well as damage caused by external events and mishandling. On the origin of this defect is not covered by warranty.

Final Provisions

Ordering goods through the electronic order buyer accepts these terms and conditions without reservation as stated on the website of the seller on the day of the order. The buyer also accept a day valid purchase price of the ordered goods (including postage, etc.). In cases not covered by these business conditions, the relationship between the seller and the buyer shall govern by relevant provisions of the Civil Code or the Commercial Code (if the buyer is an entrepreneur) and other generally binding regulations.